

## Quality Assurance Survey Performance Ratings

Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications	Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
Angela's Path to Achievement	Middle	Day-Residential	1/30/12	NA	SC	SC	SC	SC	SC	SC	NA	SC	SC	Exceptional Performance
Buffalo River Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	2/24/12	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Care Focus, Inc.	West	Day-Residential, Personal Assistance	2/10/12	NA	SC	PC	PC	SC	SC	SC	SC	SC	SC	Proficient
Chris' Home, Inc.	Middle	Day-Residential	1/17/12	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Complete Care Choices	East	Nursing	2/10/12	NA	MC	NC	SC	PC	SC	NA	NA	MC	SC	Significant Concerns
Comprehensive Services of Tennessee	West	Day-Residential, Personal Assistance	1/27/12	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Elite Behavior Analysis	East	Behavioral	2/3/12	NA	SC	PC	PC	NA	SC	NA	NA	SC	SC	Proficient
Evergreen Presbyterian Ministries, Inc.	East	Day-Residential, Personal Assistance, Behavioral, Nursing	2/16/12	NA	MC	MC	MC	PC	SC	SC	SC	MC	PC	Significant Concerns
Franklin County Adult Activity Center	Middle	Day-Residential, Personal Assistance	2/10/12	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Freedom Co-op	West	Day-Residential, Personal Assistance	2/16/12	NA	SC	SC	SC	SC	SC	SC	SC	PC	SC	Proficient
Friendship Home Solutions, Inc.	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	2/3/12	NA	PC	SC	PC	PC	SC	SC	SC	PC	PC	Fair
Functional Independence	West	Therapy	2/24/12	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
HCS Investors, LLC	West	Day-Residential, Personal Assistance	2/23/12	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Health Angels Staffing	Middle	Day-Residential, Personal Assistance, Nursing	2/24/12	NA	PC	PC	PC	PC	SC	NA	NA	PC	SC	Fair
Independent Opportunities, Inc.	East	Day-Residential	2/8/12	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Resources for Human Development	Middle	Day-Residential	2/16/12	NA	SC	SC	PC	PC	SC	SC	SC	PC	PC	Fair
Tiara's Haven	West	Day-Residential	2/10/12	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Tim's Place, Inc.	West	Day-Residential	1/24/12	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance

SC= Substantial Compliance

PC= Partial Compliance

MC= Minimal Compliance

NC= Noncompliance